

SME BUSINESS INTEGRITY KIT

03

INTEGRITY PACT

PRELIMINARY CONSIDERATIONS

An **Integrity Pact** is a tool aimed at encouraging better relationships between business partners. It substitutes onerous, bureaucratic measures with a "pact" signed by the parties to **share values** such as correctness, fairness and transparency.

The Pact helps improve **mutual trust**, reinforce the **certainty of the relationship** and business exchanges, in order to operate faster, with **fewer costs** and greater confidence in the relationship, thereby fostering **competitiveness in the production chain**.

The **reputational value** of an Integrity Pact and the importance of giving **visibility** to it and to other best practices in order to encourage a **greater adoption** of it, are other important aspects.

INTEGRITY PACT BETWEEN CUSTOMER AND SUPPLIER >>



INTEGRITY PACT BETWEEN CUSTOMER AND SUPPLIER

WHAT WE SHARE

HOW WE WORK

WHAT WE COMMIT TO

WHAT WE SHARE

- » The mutual commitment to respect the law and codes of conduct based on the principles of correctness, fairness and transparency in the various phases of scheduling, negotiating and carrying out contractual relationships;
- » the knowledge that business relationships founded on behaviour based on mutual integrity, responsibility and transparency help reinforce the culture of legality and the competitiveness of our companies;
- » the drive to contribute, with our choices, to the **prevention** of corrupt practices and activity, to **fighting** corruption and illegality not only in relationships between companies but also generally in civil society.

HOW WE WORK

- » we will commit our companies to sharing responsibility and increasing awareness of a culture of legality, two cornerstones to achieving the objectives of fighting and preventing corruption and illegality;
- » we will educate/train employees and collaborators on **the rules and limits** that can help define proper behaviour in relationships between companies and with the public administration;
- » we will pursue in our relationships the principles of **corporate social responsibility**, taken to mean attention to social and environmental issues:
- » we will foster the values of correctness of information and certainty in the respect for the commitments assumed with regards to customers and suppliers.

WHAT WE COMMIT TO

» Putting the Integrity Pact into practice the moment it is accepted;

» refusing:

- **offers of money** and **other benefits** directed at encouraging unfair, illegal or improper behaviour in our business practices;
- to be involved in operations encouraging money laundering and proceeds from criminal activity;
- relationships with companies that are involved with criminal organisations or that are involved in crimes connected to terrorist activity, exploitation of child labour, serious breaches of obligations regarding payment of duties, taxes and social welfare contributions;
- * favouring in our business relationships, those companies who:
 - are committed to adopting corruption prevention measures and measures promoting integrity
 in their organisations, including the implementation of a Code of Ethics and a Management and
 Organisational Model;
 - urge respect for contractual commitments;
 - are mindful of the completeness, veracity and transparency of the information provided to business partners and to civil society;
- » mutually reporting improper behaviour in business practices with the aim of speeding up restorative and normative actions;
- » reporting in our relationships and to the network of customers, suppliers and collaborators, the adoption of the Integrity Pact and the tools that the Pact provides to encourage fair, transparent and responsible behaviour.

FOR ACCEPTANCE		FOR ACCEPTANCE	
PLACE	DATE	PLACE	DATE